

*"Celebrating our years work... and the integration of the Deen Clinic into our services"*

NSP  
Program

Deen  
Clinic

Client  
Services

Health  
Promotion  
Program

Workforce  
Development  
Program

Volunteers

Hepatitis B  
Outreach  
Clinic

Prisons  
Program

Marketing

Hepatitis B  
Program

Peer  
Educators

## Outputs and interactions

### The Deen Clinic



**3** Dedicated doctors



**57** Patients have been prescribed



**23** Cured of hep C

### Needle & Syringe Program



**149,641** syringes distributed



**9,632** interactions

### Marketing



**36K** Distributed resources



**20K** Downloaded resources



**26K** Visitors to our website



**800K** Go to Your GP Campaign

### Health Promotion Program



**155** education sessions



**2,000** clients



**19** community events



**7,720** people

### Workforce Development Program



**147** workplace education sessions



**2,745** people

### Hepatitis B Program



**79** education sessions



**1,952** people



**11** peers delivered



**30** community education sessions



**311** people



**125** People tested for hep B through outreach testing clinic

### Client Services



**453** Client interactions

### Helpline



**283** calls

### Volunteers



**3,840** hours

### Prisons Program



**408** workshops



**3,025** prisoners

## **Chairperson's Report - Ursula Swan**

It doesn't seem that long ago since I wrote the last annual report. The days and months seem to go by much faster these days. Board members Dr Aesen Thambiran, Carol Houghton, David Wilding, Max Taylor, Selena West and myself, have worked well over this past year. I would like to thank the Board members for making the commitment to provide strong governance to enhance the work of HepatitisWA.

During this past year the Board has worked to draft a new set of Rules of the Association to accommodate the changes required by the Associations Act. Board members David and Max took on leading the task to bring our old rules into line with the new set of rules. Thank you to David and Max.

The 2nd World Indigenous Viral Hepatitis Conference was held in Alaska in early August and I was fortunate to attend. Helen Tyrell from Hepatitis Australia lobbied with Minister Wyatt to provide funds for Aboriginal people to attend. I would like to thank both of them. Recipients of the scholarship came from Wagga Wagga, Adelaide, Queensland, Elcho Island (above Arnhem Land) and Perth. Further funding was obtained at the last minute (a week before the conference) and we had more Aboriginal representation from the Kimberley, Tasmania, Sydney and the Clarence Valley (NSW).

Over the two days the Indigenous members worked on our Anchorage Consensus Statement 2017 whereby we all agree to be totally committed to engage in effective action to eliminate hepatitis in Indigenous and Tribal communities.

Presentations by individuals affected by hepatitis from around the world were very moving and sometimes very sad. But it also provided motivation to others in the room. An Aboriginal man from Lutruwita (Tasmania) shared his experience of being hepatitis C positive. It took him four years to overcome the shame factor to reach out and seek help. This has now happened and he is free of the virus. His final statement in his presentation was "Hep C can't define who I am!" Very true.

Three members resigned due to various personal reasons. We express our thanks for their contribution.

## **Executive Directors Report - Frank Farmer**

During the year all projects have performed well and our workforce has remained stable. This year we have implemented two exciting clinical programs. In September 2016 we established the Deen Clinic which provides hepatitis C treatment primarily for people who are currently injecting drugs. Additionally, we implemented a number of hepatitis B outreach clinics which provide testing, vaccination and referral for multicultural clients. We also established the Hepatitis B Peer Educators Project which has enhanced our access to targeted multicultural communities.

One of the characteristics of this reporting period is our expansion of collaborative relationships with other organisations. The Health Promotion Program has continued to work in partnership to deliver the multifaceted YOUR Health Project for young people. Additionally, the Program has collaborated with Communicare's Program for Domestic Violence Offenders; the Mental Illness Fellowship of WA; Centrecare Employment and Training; RUAH's Kambarang Place and St Bartholomew House. The Workforce Development Program collaborated with the Mental Health Commission to provide a video conference to alcohol and other drug and Needle and Syringe Program workers in remote and regional WA. The Program collaborated with peak alcohol and other drug and mental health bodies to undertake needs assessments for their workforces.

Our advocacy focus has primarily been for improved access to hepatitis C treatments in community and correctional settings. Additionally, we are providing all of agency support regarding marriage equality for all Australians, to diminish discrimination and improve the health and wellbeing of LGBTI people.

I extend my thanks to the staff, management and the Board for your work and support throughout the year.

## **The Deen Clinic & Client Services**

The Deen Clinic provides community based, non-judgemental client centred services and manages and supports people through their hepatitis C treatment journey. The Clinic targets people who are currently injecting drugs who want hepatitis C treatment but do not have a GP; and people who are reluctant to access their GP. Our established Needle and Syringe Program provides an interface with people currently injecting drugs, and acts as a referral point to the Clinic. As the reputation of the Deen Clinic has grown we have seen more referrals from GPs who do not wish to treat, along with other services. We have strengthened collaboration with a number of services such as Next Step, RUAH, the WA AIDS Council, M Clinic, Sexual Health Quarters (SHQ), Women's Health, Street Doctor, Derbarl Yerrigan and the Department of Corrections Health Services. We also collaborate with Cravens Pharmacy who fill prescriptions, and provide special arrangements for clients who are street-based and who don't want to keep their treatments with them. Cravens Pharmacy also provide their nurse practitioner to assist in taking bloods. The Clinic provides three (3), four (4) hour treatment clinics per fortnight and engages GPs and a specialist who bulk bill their services using Medicare.

The opening of the clinic required the partial reorientation of the Client Services position to provided direct support to people wanting to undertake hepatitis C treatments. The first clinic was held on the 7th of September 2016 and to date our 3 dedicated doctors have prescribed treatment to 57 patients; 23 of whom have completed treatment and 10 have had their week 12 follow up to show that they have been cured of hepatitis C. The Client Services Officer has had 453 client interactions, mainly providing support to clients who are either on treatment or preparing for treatment. Clients often present with complex life issues and the clinic's flexible approach to appointments, along with supportive and non-judgmental holistic care, is enabling people who may be marginalised in the community to access treatments and be cured of hepatitis C.

## **Workforce Development Program**

The Workforce Development Program conducted 147 workplace education sessions to 2745 people in Western Australia. Our collaborative partnerships were expanded to include co-facilitating the 'Birds and the BBVs' Program with the Aboriginal Health Council of WA (AHCWA). The Program is aimed at improving awareness of STI and BBV related issues to remote Aboriginal health workers. We also collaborated with both the West Australian AIDS Council and Youth Affairs Council of WA to deliver a BBV workshop aimed at youth workers called 'Beyond Bloody Basics'. The Workforce Development Program conducted a significant body of work in the Kimberley and Wheat Belt regions, focusing on hepatitis C treatments and needle and syringe programs. We also completed needs assessments with the alcohol and other drug, mental health and pharmacy workforces to inform our future work. The assessments focused on knowledge and confidence around the new hepatitis C treatments, awareness of appropriate pathways for referral and were undertaken in consultation with the WA Association for Mental Health, and the WA Network of Alcohol and other Drug Agencies.

## **Needle and Syringe Program (NSP)**

The Needle and Syringe Program (NSP) has performed extremely well over the past 12 months. We continue to see increases across the board. The numbers of syringes distributed is up from 106,852 (2016) to 149,641 this year; our occasions-of-service have gone up from 7,067 (2016) to 9,632 this year. Most encouraging is the 45% rise in Aboriginal people accessing the service for sterile injecting equipment. The NSP delivers a substantial health service to people in need, and is an important point of referral to our Deen Clinic for hepatitis C testing and treatment.

## **Marketing**

HepatitisWA has raised our profile this year through a number of marketing and advertising strategies. This has resulted in achieving over 20,000 downloads/interactions of digital resource items, the dissemination of over 36,000 physical resources and over 26,000 visitors to our website. We launched the “Go... See Your GP Campaign” and commissioned direct advertising through APN billboards in the Perth metropolitan area. The Campaign lasted 4 weeks and helped to raise awareness of hepatitis C during Hepatitis Awareness Week. It is estimated that the Campaign was sighted over 800,000 times (which includes multiple sightings by individuals).

## **Health Promotion Program**

The Health Promotion Program has sustained its partnerships with alcohol and other drug services, schools and youth services, while also expanding its reach to other services with at-risk clients. These new services include the Mental Illness Fellowship of WA's Lorikeet Centre Recovery Program, Centrecare Employment and Training, RUAH's Kambarang Place for Aboriginal women escaping domestic violence, homelessness, or other life crises and St Bartholomew's House Kensington Street Transitional Accommodation. As a result of these new partnerships, HepatitisWA was able to deliver 155 education sessions to almost 2000 clients. The YOUR Health Program for youth at-risk underwent several changes over the period, and has proved to be increasingly popular. Bookings for 2016/2017 reached capacity by February. The Health Promotion Program also attended 19 community events over the year, reaching a further 7720 people. The HepatitisWA stall proved to be very popular at each event, with the airbrush tattoo machine attracting large crowds and allowing our staff to engage in meaningful conversations about viral hepatitis.

## **Hepatitis B Program**

Our 'Busy B' staff have delivered 79 Liver Healthy Life and Hepatitis B Education workshops enabling us to engage with 1952 people from multicultural backgrounds. The Hepatitis B Program was enhanced with the assistance of new short term Commonwealth funding. This opportunity led to the development of two new fantastic programs. The initiation of the Multicultural Peer Education Project resulted in twenty-one enthusiastic multicultural peer educators being trained in hepatitis B information. Eleven peers have reached 311 community members via 30 community education sessions. The second ground-breaking initiative is our hepatitis B outreach clinics which have provided free access to hepatitis B testing to 125 multicultural community members. Seven percent tested positive for hepatitis B and are now linked to ongoing monitoring. The Busy B's are proud that 98% of those who received the first vaccine have returned for their remaining vaccinations. The Commonwealth funding also enabled us to place a project officer with the Kimberley Aboriginal Medical Services for nine months. Our Kimberley Hepatitis B Project delivered workshops to a range of services providers and community member including providing blood borne virus education to inmates in the Broome and Derby Prisons.

## **Prisons Program**

The Health In Prison – Health Outta Prison (HIP – HOP) Project delivered 408 sexual health and BBV prevention workshops reaching 3,025 inmates in all metropolitan prisons as well as Karnet, Wooroloo and Bunbury Prisons.

## **Volunteering**

The volunteering landscape is changing and most organisations who rely on volunteer staff are reporting people are engaging passionately, but with shorter retention times. We have not been immune to this development. Many of our volunteer staff have specific and tangible outcomes they wish to achieve by working with us. Our dedicated efforts to recruit volunteer staff have been rewarded and our reputation in the community is excellent. As a result, it is not difficult to recruit people into our organisation to maintain and strengthen our team. The diversity of experience, attributes and ages of volunteer staff enhances our ability to engage with our clientele, and to continue to provide high quality service delivery and achieve our goals.

## **Treasurer's Report - David Wilding**

It has been a busy year financially for HepatitisWA. Department of Health advised that the renewal of the current agreements would go out to public tender. The tendering process has taken longer than expected and the current agreement has been extended to 31 Dec 2017. It is expected that the new agreement will be in place by then and that HepatitisWA will have further 5 years of financial security.

The audited financial reports show an increase in overall funding primarily due to \$187,000 in hepatitis B grants from Hepatitis Australia on behalf of the Commonwealth. Total income of \$1,426,383 and total operating expenses of \$1,369,754 were recorded. The core funding for 2016-2017 from the WA Department of Health had a surplus of \$23,828 which is carried forward to 2017-2018. The Department of Corrective Services contract added a small profit of \$8793 to reserves.

The main budgeted operating costs of the organisation were payroll, rent, IT, public awareness campaign to inform people about current hepatitis C treatments and trends, and the Deen Clinic costs which have been incorporated into the overall budget. All outputs and contractual agreement obligations were complied with. Statutory financial reporting has been made and all liabilities have been accounted for.

HepatitisWA continues to be in a strong financial position with total Assets of \$292,026 and organisation reserves of \$235,396 in line with ACNC recommendations.

## **Our Culture**

We maintain a culture and environment that values and supports our people to excel.

We commit to services that are culturally secure for our target populations.

We respond innovatively to new evidence, emerging trends and the external environment.

We embed evaluation and continuous learning across the organisation.

## **Our Vision**

The elimination of hepatitis B and C in Australia.

## **Our Mission**

To provide leadership in community services in relation to hepatitis B and C.

## **Our Staff Members**

Executive Director | Frank Farmer  
Community Services Manager | Sally Rowell  
Business Manager | Viv Brown  
Clinical Care Coordinator | Jacqueline Del Bravo  
Volunteer/NSP Coordinator | Steve Fragomeni  
Marketing Officer | Felicia Bradley  
Workforce Development Officer | Matt Armstrong  
Health Promotion Officer | Bianca Fish  
Hep B Officers | Amanda Siebert & Beth Chigwada

## **Our Board Members**

Chairperson | Ms Ursula Swan  
Vice Chairperson | Dr Aesen Thambiran  
Secretary | Ms Carol Houghton  
Treasurer | Mr David Wilding  
Non-Executive | Ms Selena West  
Non-Executive | Ms Max Taylor  
  
Patron | Dr Charles Watson

## **Prisoner Education Officers**

Glenn Thomas, Sue Bosley, Alison Lori  
and Rodney Hatch

# Financials Report

## Assets

### Current Assets

Cash On Hand \$623,551.00

Receivables \$110.00

Total Current Assets \$623,661.00

## Total Assets

**\$623,661.00**

## Liabilities

### Current Liabilities

\$2,202.29

#### Trade Creditors

#### GST Liabilities

GST Payable Control \$37,740.30

GST Input Tax Credit -\$9,071.32

Total GST Liabilities \$28,668.98

#### Payroll Liabilities

PAYG Tax Withheld \$10,299.28

Employer Superannuation Payable \$5,269.84

Workcover \$1,703.90

Super Sal Sac contributions \$3,000.00

Staff Entitlements \$45,523.93

Total Payroll Liabilities \$65,796.95

Staff Development \$3,672.00

#### Other Liabilities

Maintenance \$7,230.09

Provision Comm Aware Campaign \$65,000.00

IT/Server Provision \$11,469.50

Funding recieved in advance \$147,595.00

## Total Liabilities

**\$331,634.81**

## Net Assets

**\$292,026.19**

## Equity

Retained Earnings \$235,396.57

Current Year Surplus/Deficit \$56,629.62

## Total Equity

**\$292,026.19**

**Income**

Funding Income	\$1,007,961.00
Gov WA Dept Corrections HIP HOP	\$155,295.60
Other Grants	\$191,550.45
Project Admin	\$15,532.00
Docs management	\$30,200.15
Project management	\$8,647.75
Donations	\$650.00
Memberships	\$465.64
Bank Interest	\$5,478.23
NSP	\$2,392.30
W/shops/Education Sessions	\$100.00
Reimbursements/refunds	\$8,074.44
Sundry Income	\$36.30

**Total Income/ Gross Profit****\$1,426,383.86****Operating Expenses**

Advertising/Media	\$81,840.29
Auditors fees	\$4,000.00
Bank Charges	\$991.40
Venue Hire	\$1,893.22
Health Promotion/Workshops	\$7,858.25
Peer Educators	\$1,437.47
Clinic services	\$12,845.70
NSP Consumables	\$5,724.89
Client Survey	\$1,090.91
IT Systems Management	\$3,166.69
Internet	\$1,665.44
IT Tech Support	\$5,248.36
Software	\$5,090.51
IT Hardware	\$3,021.00
Website Consults	\$2,019.00
Phone/Fax	\$4,243.78
Consultancy Fees	\$3,202.50
Insurances	\$5,031.82
Memberships	\$1,670.90
Postage/Delivery	\$2,482.42
Stationery/Toner	\$6,680.76
Publications & Info Resources	\$8,489.36
Resources Other	\$9,693.94
Office Equipment	\$2,847.91
Rent/Outgoings/Electricity	\$124,978.09
Security & Maintenance	\$8,528.41
Sundry Expenses	\$2,499.37
Staff Employment Expenses	\$916,613.17
Training & Development (Staff)	\$5,026.44
Travel Expenses	\$69,688.66
Special Project Exp	\$54,379.90
Volunteers Expense	\$5,803.68

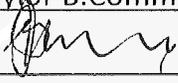
**Total Operating Expenses****\$1,369,754.24****Operating Profit****\$56,629.62****Net Surplus / (Deficit)****\$56,629.62**

# Annual Management Board and Auditors Certification of Statements

For Year Ending 30th June 2017

I hereby certify that to the best of my knowledge, information and belief that:

- The accompanying financial statements of HepatitisWA Inc comprising the Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows and the Notes to the financial position for the period 1 July 2016 to 30th June 2017 have been prepared in accordance with Accounting Standard and other mandatory professional reporting requirements in Australia, from proper accounts to present fairly the financial transactions for the period 1 July 2016 to 30th June 2017; and
- The Management Board and the Service Provider have complied with the obligations imposed by the Constitution of the Service Provider and the terms and conditions of the Service Agreement

Office Bearer Signature	<u></u>
Office Bearer	<u>Ursula Swan</u>
Office Bearer Position	<u>Chairperson</u>
Organisation Name	<u>HepatitisWA Inc</u>
Date	<u>21st July 2017</u>
Auditor	<u>R.J.Taylor B.Comm CPA No107800</u>
Auditor Signature	<u></u>
Date	<u>18 JULY, 2017</u>